

JOSERAULMONTES

Eyes & Facial Rejuvenation

Preparing for your appointment

Thank you for choosing our office for your cosmetic/aesthetic care. You will be in the best hands. To make your experience at our office even more enjoyable, we ask that you review the following information in preparation for your appointment.

- Internet:** In order for you to become familiar with the procedure you desire done, as well as all the services we offer, we encourage you to visit our website: www.jrmontes.com. That will you will enable you to write down in advance any questions you may have.
- Forms:** Upon arrival to our office, you will have to fill out required forms.
 - The forms will ask information about your main complaint/reason for your visit, as well as your medical history [**prescription drugs, nonprescription drugs, natural supplements**].
 - We ask that set aside additional time, prior to your appointment, to enable you to complete this information without interfering with your appointment time.
 - In the alternative, our forms are also available on our website. You may read them in advance and if you wish you may print and bring them already signed to your appointment.
- Important:**
 - Due to the type of consultation that will be offering, you need to come to your appointment **no makeup, no contact lenses and without perfume**.
 - In order to make a better assessment, we ask that you also bring photos of yourself of the past 5, 10, 20 and 30 years.
 - Preferably, they should be facial photos taken at a short distance [e.g. **wedding, graduation, photo studio, passport**].
- Parking:**
 - There are three parking options at Auxilio Mutuo Medical Tower:
 - valet \$7.50
 - multilevel building \$6.65 [fixed daily rate] – paid upon departure at automated machine systems on the 1st and 3rd floors
 - main entrance of Auxilio Mutuo Hospital [hourly rate, starting at \$1.65 for the first hour]
 - We recommend parking at the *multilevel* building in that it has a ramp on the third level that connects directly to the Medical Tower.
 - We would like to guide you in advance that there may be congestion [a line] to enter and find parking, depending on the time of the day, as well as long line to pay when leaving the multilevel building. Thus, allow extra time for this process so that you arrive at your appointment at the assigned time slot.
- Appointment confirmation:**
 - One week prior to your appointment, you will receive communication from our office, via text and/or telephone call, to confirm your attendance.
 - It is important that you answer the text message and/or telephone call **on that same day** to confirm your attendance. Otherwise, your name will be removed from the list in order to offer the space to another patient who is on the waiting list.
 - Kindly review our form located in our webpage titled Letter Dear Patient, which contains information about our **cancellation policy**.

Should you have any questions regarding the treatment in which you are interested, the consultation process, information on the forms or on the price or payment options, please do not hesitate to contact our office:

(787) 777 ♦ 0003 ♦ 0004 ♦ 0001

Once again, thank you for putting your trust in our professional team of experts.

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